



1. Prepare Initial Application

- Check customer eligibility



Single family detached home



Southern California Edison (SCE) and SoCalGas®



Los Angeles County

- Confirm Home Upgrade Measures
 - The home must have a minimum of 10% energy savings or measure rebate value of \$2,000 or greater
- Signed terms & conditions
- Collect site information and most recent copies of utility bills
- Verify utility account information
 - SCE Account Name and Account Number



SoCalGas Account Name and Account Number



- Submit initial application through the Contractor Portal



Rebate reservations are typically sent after 3-4 business days



2. Begin Home Upgrade

- Install Home Upgrade Measures



Experiencing project delays?
Scope of work change?

Call (877) 785-2237

- Perform applicable diagnostic testing to ensure quality and occupant safety
- Submit Testing Verification Form through the Contractor Portal



3. Submit Project Completion Form (PCF)

- Collect project supporting documentation
 - Invoice with all Home Upgrade Measures listed
 - Asbestos Abatement Letter, if applicable
- Collect measure-specific required supporting documentation
 - Whole Building Air Sealing: Blower door manometer photo AND whole building air sealing calculator
 - Duct Sealing: CF3R HERS certificate OR duct manometer photo
 - Windows: Window Certificate
 - Wall Insulation: Wall Insulation Certificate
- Submit PCF through the Contractor Portal
- Site inspection required?
 - A Home Upgrade Inspector will schedule an appointment with the homeowner and Participating Contractor
 - Participating Contractor may need to be present for inspection

Additional Resources



Contractor Portal

Ready to submit a project?
Need the latest flyers or forms?

👉 tenres.com/ContractorPortal

Get in touch!

Home Upgrade Program Representative

✉ homeupgrade@theenergynetwork.com

☎ (877) 785-2237

Home Upgrade Inspector

✉ homeupgrade@rhainc.com